

# 5 Load a concession onto your AT HOP card.

- You need to visit your nearest AT Customer Service Centre to load the concession on your card.
- Remember to bring your AT HOP card and student ID card with you to prove your eligibility.

## Auto Top-up

Start of term is a great time to set-up an Auto Top-Up on your AT HOP card. That way you'll never get stranded without credit on your card.

Visit [at.govt.nz/schooltravel](http://at.govt.nz/schooltravel) for instructions to set this up.

## Children under 5

Children under 5 travel free with a fare paying passenger and do not require a ticket or AT HOP card for travel

\*Compared with a cash fare based on a 1 zone bus or train trip, twice daily, five days a week over a month. Must have a child or secondary student concession applied to an AT HOP card.

Terms of use for AT HOP cards are available at [AT.govt.nz/athopterms](http://AT.govt.nz/athopterms). Fares and discounts are current as at 29 January 2017.



You could pocket  
**\$40\*** a month with  
an AT HOP card.

Go Metro.  Metro

Check out [at.govt.nz/schooltravel](http://at.govt.nz/schooltravel) for more details.

\*See back of pamphlet for conditions

# Follow the 5 steps below to load a concession on your AT HOP card:

## 1 Buy an AT HOP card

If you've already got an AT HOP card, that's great! If you haven't, you can buy an AT HOP card.

- Online at [AT.govt.nz/athop](http://AT.govt.nz/athop)
- At selected retailers (for details visit [AT.govt.nz/retailers](http://AT.govt.nz/retailers)).
- AT Customer Service Centres (go to [AT.govt.nz/about-us/contact-us/customer-service-centres](http://AT.govt.nz/about-us/contact-us/customer-service-centres)).
- Purchase price for an AT HOP card is \$10 and is non-refundable.

## 2 Register your AT HOP card

- Go to our website [AT.govt.nz/athop](http://AT.govt.nz/athop)
- Click on 'create account'.
- Fill in your details and click 'submit'.
- Open the email that has been sent to you and click on the activation link.
- You will need to enter a new password and click 'submit'. This screen will appear automatically when the activation link in the email sent to you is clicked.
- Log in with your new password – This page will automatically open after your password is set and you click on 'submit'.
- Once logged in click on 'update your details first'.
- Update your details and click 'submit'.
- Click on 'Go to MyAT'.
- Click on 'Register card'.
- Fill in the details using your AT HOP card number, found on the back of your AT HOP card and click 'Register your card'.
- Your AT HOP card is now registered.

If you are under 16 a child concession will be applied automatically when you register your AT HOP card with a correct date of birth. Please note, the concession will expire on your 16th birthday. You will need to renew the concession on this card to a student concession after this date. If you are 16–19 follow points 3-5.

## 3 Ensure you have proof of eligibility

Get an AT student ID card from your school to prove your eligibility. Home-schooled secondary students (aged 13-19, inclusive) are now required to apply for an AT student ID card and show this when applying for their concession (same as all other students). To apply for an AT student ID card call us on (09) 366 6400. You need this for your application in step 4. Children aged 16–19 need to be enrolled in a NZ registered school in the Auckland Region and require proof of eligibility. You can apply for a concession up until your 20th birthday.



**Student concession loaded on your AT HOP card.**

## 4 Submit your concession application online.

- Log in to your MyAT online account and select 'apply for a concession' in the menu.
- Confirm your details are correct.
- Select the card you wish to apply the concession to and fill out the relevant eligibility details.
- Click submit.